



North America

## Freight Policy - Protective

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Sealed Air offers a range of freight options that enable the delivery of product from our facilities to our customers facilities within the United States and Canada. This document outlines the standard freight policy for Protective customers in the United States and Canada.

This document summarizes Sealed Air’s freight policy and is organized as follows:

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## General Freight Considerations/Definitions:

### **Prepaid freight:**

On some product lines, Sealed Air offers prepaid freight on condition that the order complies with the freight policy outlined in this document.

### **Customer Paid:**

Customer is responsible for all freight charges on the order. We offer several options for customer paid freight:

#### **Pre-pay and invoice:**

Sealed Air will ship the product on one of our preferred carriers and the customer will see the freight charge on their final invoice.

#### **Third Party Bill:**

The customer can specify that a 3<sup>rd</sup> party will pay the freight charges and provide the 3<sup>rd</sup> party's shipping account information for billing. Orders will not ship without 3<sup>rd</sup> party account information.

#### **Collect:**

The customer can select this option and remit shipment charges directly to the carrier.

#### **Next Day or 2<sup>nd</sup> day Air:**

Customer can select this option if they provide their carrier account information at the time of order entry.

### **Pick up:**

Only available in locations where product on order is inventoried. Contact your Customer Service Representative at 1-877-722-3741 for more information.

### **Pool Truck:**

Available in limited locations and must be pre-approved for access. Contact your Channel Manager for more information.

### **Drop ship service:**

Sealed Air offers a drop-ship service that will deliver products directly to end users on behalf of channel partners. These orders will be shipped according to the Freight Terms by Product Group outlined in this document.

### **Freight item types:**

*Bulky items* – these items cube out the truck easily and are typically lightweight e.g., BubbleWrap® Cushioned Rolls, Cell-Aire® Packaging Foam, Mailers, Specialty Foam and Converted Paper products.

*Dense items* – typically palletized items that weigh out before they cube out e.g., Shrink products, BubbleWrap® IB, NewAir IB, Paper products, etc.

**Note:** Generally, bulky items are not combinable with dense items to meet free freight requirements.

### **Minimum Order Requirements (MOQs):**

All orders are subject to the MOQ requirements set forth in the product and service offer. Conflicts between the freight policy and the MOQ policy should be rare, but if a conflict exists, the order will be adjusted appropriately to comply with the MOQ policy and ensure that the truck is not overfilled.

**Load last:**

For bulky items, the customer will be required to specify a “load last” item on the order. If the truck is overfilled, and the entire order cannot ship together, the selected item will be removed from the shipment and the order marked as complete. The customer will only be invoiced for the product that was loaded onto the delivery truck.

**Lead times (Order to Delivery):**

When items of varying lead times are added to an order, to meet a prepaid freight requirement, the longest lead time item within the order will determine the delivery date at order confirmation.

**Changes to orders (Add-ons, Deletions, Other Changes):**

Any adjustments to the order (addition or removal of product) could impact the delivery date or result in freight charges to the customer (if the order no longer meets the prepaid freight requirements). Order may also be subject to expedite fees if the request results in a lead time that is shorter than what is communicated as “current state” lead time in the product and service offer document.

**Delivery appointments:**

If a customer notates on their order that a delivery appointment is required, our logistics team will make their best effort at contacting the customer, however, failure for the customer to respond in time will result in delivery delays.

**Carrier Selection:**

Sealed Air reserves the right to determine the freight carrier on orders that meet prepaid or prepay and invoice criteria.

**Full Truckload:**

Typically implies a 53-foot dry van trailer, however certain products may require specialized trailers during warmer months or to meet DOT requirements.

**Full Truckload calculator:**

Sealed Air will make truck cube fill available in the cart/checkout process digitally on MySEE. Instructions/guides on how to use this tool will be available on the portal. We encourage customers to leverage this tool, to ensure that their orders comply with the freight policy, prior to submitting their orders.

**Shipments from US to Mexico:**

Sealed Air does not ship product from US plants into Mexico. Customer will be responsible for managing transit across the US – Mexico border.

**Shipments from US to Canada:**

Sealed Air will ship product from US Plants into Canada subject to international/customs compliance requirements. Please contact Customer Service at 1-877-722-3741 for more information.

**Returns:**

Returns, damages or rejections are subject to approval by Sealed Air. Please contact a Customer Service Representative at 1-877-722-3741 prior to returning or rejecting any items. If a return is approved, the process will be handled by a Sealed Air carrier as directed by Sealed Air Transportation through Customer Service. If the customer is found to be at fault for the damage/claim, the return will not be approved. If there is damage or missing items in the shipment, **please note** on the delivery receipt and have the driver sign. Necessary freight claims for prepaid shipments from Sealed Air will be facilitated by Sealed Air.

## Freight Terms by Product Group – Bulky Items

Major Product Group	Product Type	Products*	Freight Policy
Pre-Inflated Bubble, Foam and Mailers product group	Pre-inflated Bubble Products	Bubble Wrap® Rolls Bubble Wrap® Laminates Bubble Wrap® Non-Barrier Rolls Bubble Wrap® Bubble Bags Bubble Wrap® Cushionshield® Bubble Wrap® Sheets	<p><b>Sealed Air Prepaid Freight</b> if order meets full truckload, shipping to a single location on a single shipment, at the time of order entry.</p> <p>Product types <u>within</u> the Pre-inflated Bubble, Foam and Mailers product group can be combined to meet prepaid freight requirements.</p> <p>Pre-inflated Bubble, Foam and Mailer product group cannot be combined with other product groups to meet prepaid freight requirements.</p>
	Protective Bubble Mailers	Jiffylite® Mailers Jiffy® Tuffgard® Mailers Jiffy® Tuffgard® Extreme Mailers	
	Other Mailers	Jiffy® Utility Mailers Jiffy® Padded Mailers Jiffy® Rigi Bag Mailers Jiffy® Shurtuff Mailers	
	Packaging Foam	Cell-Aire® Foam Rolls Cell-Aire® Laminates Rolls Cell-Aire® Foam Pouches Cell-Aire® Foam Sheets	
	Converted Paper	Custom Wrap™ Kushion Kraft®	
Specialty Foam product group	Specialty Foam	Stratocell® Foam Products Ethafoam® Foam Products Cellu-Cushion® Foam Products Whisper® Foam Products	<p><b>Sealed Air Prepaid Freight</b> if order meets full truckload, shipping to a single location on a single shipment, at the time of order entry.</p> <p>Specialty Foam product group cannot be combined with other product groups to meet prepaid freight requirements.</p>

\*includes non-standard products

## Freight Terms by Product Group – Dense Items

Major Product Group	Product Type	Products *	Freight Policy
Inflatable Bubble Product Group	Bubble Wrap® IB	Bubble Wrap® IB Films NewAir I.B.® Films	<p><b>Sealed Air Prepaid Freight</b> if order meets one (1) pallet increments, shipping to a single location on a single shipment, at the time of order entry.</p> <p>Can be mixed pallets within product type provided MOQs are met.</p> <p>Inflatable Bubble product group cannot be combined with other product groups to meet prepaid freight requirements.</p>
Fill Air® Inflatables Product Group	Fill Air® Inflatables	Fill-Air Cyclone® Films Fill-Air Extreme® Films Fill-Air Flow Films Fill-Air Rapid Fill Bags	<p><b>Sealed Air Prepaid Freight</b> if order meets one (1) pallet increments of a single SKU, shipping to a single location on a single shipment, at the time of order entry.</p> <p>Fill-Air Inflatables product group cannot be combined with other product groups to meet prepaid freight requirements.</p>
Paper Systems Product Group	Paper products	TigerPad® Paper Materials Fasfil® Fanfold Paper Materials TigerFill® Paper Materials	<p><b>Sealed Air Prepaid Freight</b> if order meets one (1) pallet increments of a single SKU shipping to a single location on a single shipment, at the time of order entry.</p> <p>Paper products cannot be combined with other product groups to meet prepaid freight requirements.</p>
Shrink Films Product Group	Cryovac® Films	Cryovac® Brand Shrink Films CorTuff® Shrink Films OPTI® Shrink Films	<p><b>Sealed Air Prepaid Freight</b> if order meets 750lbs of film (net weight), shipping to a single location on a single shipment, at the time of order entry.</p> <p>Shrink Films product group cannot be combined with other product groups to meet prepaid freight requirements.</p>

\*includes non-standard products

## Freight Terms by Product Group – Instapak® Items

Major Product Group	Product Type	Products*	Freight Policy
Instapak Product Group	Instapak® Components	Instapak 'A' and 'B' Components	Customer Paid
	Instapak® Packaging Films	Film families: Instamate® Packaging Films Duramate™ Packaging Films PTYA Packaging Films Instapacker® Tabletop Films SpeedyPacker® Packaging Films iMold® Packaging Films	<b>Sealed Air Prepaid Freight</b> if order meets one (1) pallet increments of a single family of films, shipping to a single location on a single shipment, at the time of order entry.  Instapak Packaging Films product type cannot be combined with other product groups to meet prepaid freight requirements.
	Instapak® Quick	Instapak Quick Instapak Quick RT Instapak Quick Tuff Instapak Quick Bulk	<b>Sealed Air Prepaid Freight</b> if order meets thirty-six (36) cartons of Instapak Quick product type, shipping to a single location on a single shipment, at the time of order entry.  Instapak Quick product type cannot be combined with other product groups to meet prepaid freight requirements.
	Instapak® Equipment	Foam-In-Place Equipment Foam-In-Bag Equipment	Customer Paid
	Instapak® Service Items	Instapak spare parts	Customer Paid
	Instapak® Other	Instapak molding components and other accessories	Customer Paid

\*includes non-standard products

## Freight Terms by Product Group – Other items:

Major Product Group	Product Type	Products*	Freight Policy
Korrvu® Product Group	Korrvu®	Korrvu® Retention Products Korrvu® Suspension Products	<b>Sealed Air Prepaid Freight</b> if order meets minimum order quantity requirements.
Temp. Assurance Product Group	Temp. Assurance	TempGuard® Insulated Box Liners	<b>Customer Paid</b>
Automated Mailer Solutions Product Group	Automated Mailer Solutions	FloWrap® Films PriorityWrap® Bubble Laminate PriorityWrap® Rigid Board PriorityWrap® Single Face Rapid Fill® Automated Bags	<b>Customer Paid</b>
Cartoning Film Product Group	Cartoning Films	StealthWrap Cartoning Films	<b>Sealed Air Prepaid Freight</b> if order meets minimum order quantity of a pallet layer of a single SKU, shipping to a single location, at the time of order entry.

\*includes non-standard products